

Stillmoor House Medical Practice



Statement of Purpose 2012 (revised October 2017)

Stillmoor House Medical Practice has been providing medical care to the local population of Bodmin since 1959. We are a partnership of 8 GPs and aim to offer quality family medicine for all our registered patients.

The Practice is located in the centre of Bodmin, which is itself centrally located within Cornwall, and is accessible to all parts of the county. Bodmin was originally the county town of Cornwall, until the law courts moved to Truro.

Services Provided

Stillmoor House offers NHS medical care under the NHS General Medical Services (GMS) contract. We do offer some additional services such as minor operations, travel vaccinations, stop smoking clinics and insurance medicals, but focus mainly on NHS primary care services.

Regulated Activities

Under the Health and Social Care Act 2008 (Regulated Activities) regulations 2010, we are registered for the following activities:

- Treatment of disease, disorder, or injury
- Diagnostic and screening procedures
- Surgical procedures
- Family Planning Services
- Maternity and midwifery services

All these activities are carried out at our main surgery premises in Bodmin.

Service Types

- Doctors consultation services (DCS)
- Doctors treatment services (DTS)

Registered Manager details:

Dr R J Rushton
Stillmoor House Medical Practice
Bell Lane
Bodmin
Cornwall
PL31 2JJ

01208 72488 or 72489

website: www.stillmoorhousemedicalpractice.co.uk

About us

We have two full-time and three part-time partners, together with a salaried GP who provide medical services for our patients. As part of the practice team there are two Emergency Care Practitioners, three practice nurses, and three healthcare assistants who provide nursing care.

We assist in the provision of in-patient medical care at Bodmin Community Hospital.

Close links are maintained with all the community healthcare teams – community matrons, community nurses, community mental health services, Community Palliative Care Nurse (end of life team), and maternity and midwifery services. We have regular meetings with all our community healthcare colleagues.

We have full administrative support to assist in the provision of patient care, which is overseen by the practice manager and the deputy practice manager.

We are a dispensing practice offering a dispensary service for patients who live more than 1 mile from a chemist.

Regular disease management clinics help to monitor and support patients with long term conditions – these groups include: diabetes, asthma, coronary heart disease, and respiratory conditions such as asthma and chronic obstructive pulmonary disease.

Our premises comply with the requirements of the Equality Act 2010 in relation to disabled access, providing accessible services for all patients.

We have an active patient support group, and value the views and opinions of our patients. We carry regular patient surveys to assess the quality and suitability the care we provide.

Aims and Objectives

At Stillmoor House Medical Practice our aim is to provide excellent quality care for patients from birth through to the end-of-life. We strive to achieve a high standard of medicine, and if treatments or opinions are required from our colleagues in secondary care, this can be arranged allowing for patient choice.

We are a non discriminatory organisation, treating patients, service users and staff with dignity and respect.

Excellent Staffing is central to the provision of quality patient care and we have an on-going commitment to developing key skills allowing staff to achieve their full potential.

Our commitment to you

We aim to provide care with privacy and choice, ensuring the following:

- Safe and clean premises
- A friendly and efficient team
- An understanding of individuals needs, recognising social and cultural differences, values and beliefs
- Involving patients in decisions about their treatment and care, promoting independence wherever possible
- Patient information about health related matters that is clear and appropriate